



Helping older
Australians age well,
with dignity, choice,
and care on their terms



Aged Care Navigation and Support Services

Our **Aged Care Navigation and Support Services** help older Australians and their families understand and navigate the aged care system with confidence. As care needs change, finding the right support can often involve complex assessments, paperwork, and difficult decisions.

We bring clarity to a confusing process, offering compassionate, person-led guidance to help people access the care they need, whether at home or in residential aged care, so every choice feels informed and aligned with their goals.

Step-by-step support

Elder Folks is here to support older Australians navigate aged care services with clarity, dignity, and confidence, empowering them to make informed choices and access the right care, on their terms.

Understand your needs

A thorough consultation to learn about your health, daily life, goals, and support network.

Navigate the system

We guide you through assessments, applications, and paperwork.

Access the right care

We arrange home care services or support a smooth transition into residential aged care if needed.

Ongoing guidance and advocacy

We stay involved to coordinate services, liaise with providers, and ensure you feel supported.

**Call for an
appointment
1300 882 808**

info@elderfolks.com.au
elderfolks.com.au

We're here to help

Whether you're ready now or just exploring options, we tailor everything to your needs, physical, emotional, and social.

Our team is mobile and can meet you where you are or remotely via phone or email. We help you feel safe, supported, and empowered, so you can move forward with the right care in place.